

TECH TIPS

WITH CRAIG PIKE





An abstract graphic on the left side of the image, consisting of a network of thin, light blue lines and small circles, resembling a circuit board or a stylized tree structure. The lines and circles are concentrated on the left edge and extend slightly into the main area.

WIFE ON THE PHONE WITH HER HUSBAND





AGENDA

- Computer Security
 - Base Requirements
 - Windows 7
 - Email Security
 - 2 Factor Authentication (2FA)
- Device Picks



COMPUTER SECURITY REQUIREMENTS

- Windows 10 (Fully updated)
- Malwarebytes Premium
- Default browser is NOT Internet Explorer

WINDOWS 7 END OF SUPPORT

- Microsoft support ending January 14, 2020
- No security updates or support after that date
- It will become very dangerous to use Windows 7
- Windows 10 upgrade (\$189) / new computer

MALWAREBYTES PREMIUM

- Prevents virus, spyware and malware infections
- Realtime protection: always running
- \$51.99 / 1 year / 1 device
- \$64.99 / 1 year / 2 devices
- Set scheduled scan to run when using device

MICROSOFT INTERNET EXPLORER



- OK to use in certain situations
 - Compatibility issues
- Should NOT be default browser
 - Switch to Google Chrome, Microsoft Edge, Mozilla Firefox
 - Settings - Apps - Default apps - Web browser

EMAIL SECURITY - WHAT TO LOOK FOR

- Requesting information
- Stating something scary and asking for action
- Strange tone / language used
- Attachments

From: [648 903 3829](tel:6489033829)

Sent: December 16, 2019 2:25 PM

To: [648 903 3829](tel:6489033829)

Subject: FW: NewFax Notification from 16484638473



You have a new fax! Click the attachment to view.



You can also view your faxes [Read More](#)

Fax Details

Caller ID: 16484638473

Date Received: Date Received: 2019-12-16 09:00:06 EST

Type: Attached in pdf

Number of pages: 1

Reference #: adn_did9-754646343-9846484538-176

Download the App:



Follow us:



From: Bfgon Support <watanabe@dfc-net.co.jp>

Sent: Monday, December 9, 2019 1:17 PM

To: [REDACTED]

Subject: [EXT]VMailMessage Received

Importance: High

Office 365 *eVoiceMail Express*

Hello [REDACTED]

A VoiceMail arrived via Office365 from +1 (832)-408-8609

Transmission: Hello, This is Shannon from the office of...



Date Sent: 09 December, 2019 at 08:52 AM

Duration: 00:00:41

Listen to the audio transmission from the attachment.



EMAIL SECURITY - WHAT TO DO

- DO NOT OPEN LINKS / ATTACHMENTS
 - Contact sender or ignore
 - Better to be safe than sorry
- 
- 

2 FACTOR AUTHENTICATION (2FA)

- Single factor authentication
 - Something you know
 - Username & Password
- 2 factor authentication
 - Something you know and something you have
 - Username & Password + Special code
- Example



DEVICE PICKS

GET THE RIGHT HARDWARE TO MATCH YOUR NEEDS



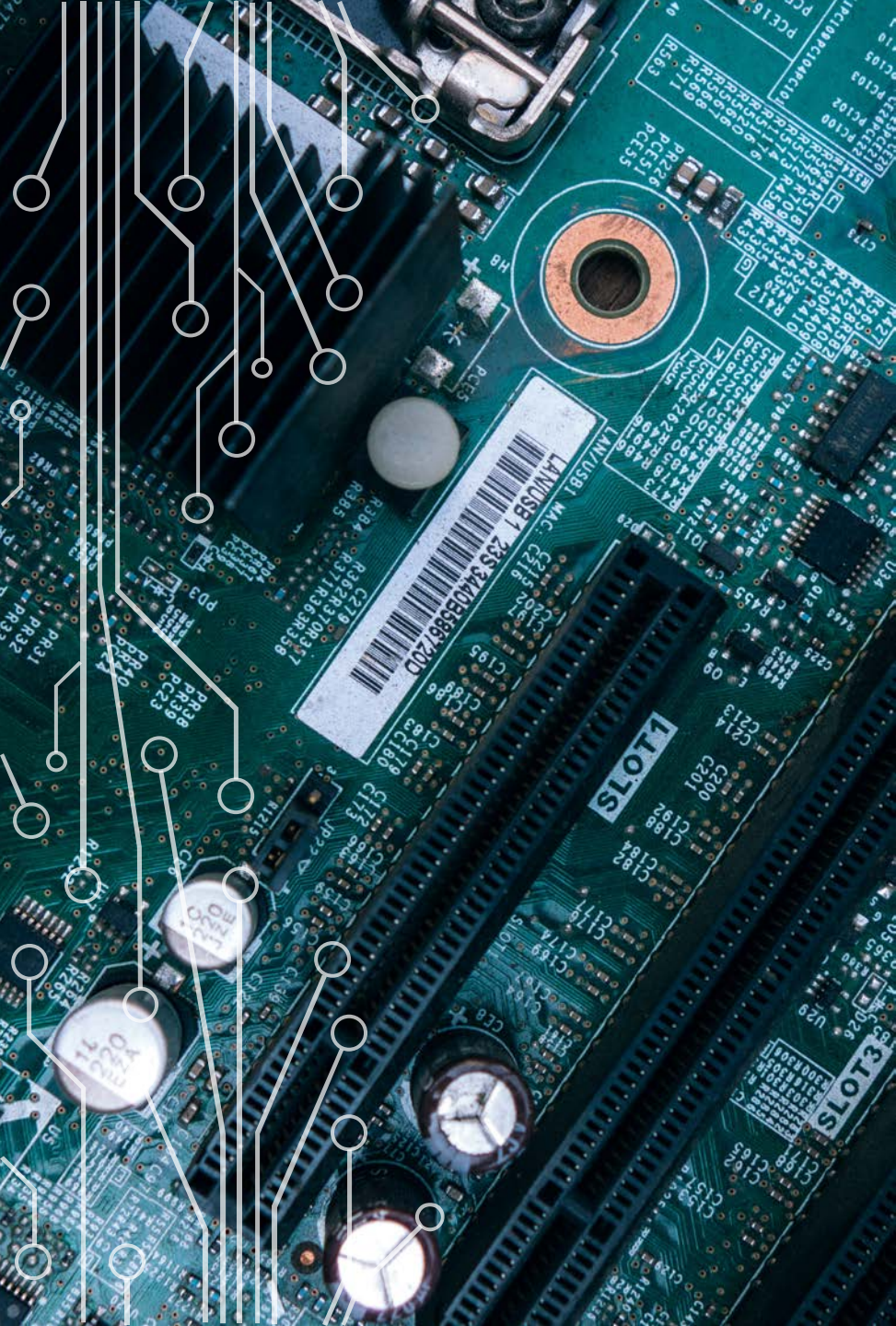
WHERE TO PURCHASE

The Microsoft Store

- www.microsoftstore.com
- Square One, Yorkdale Mall, Eaton Centre

Dell

- www.dell.ca



IDEAL SPECIFICATIONS

- Processor: Intel Core i5
- RAM: 8 GB
- Memory: SSD or HDD
- Screen Size: Personal preference

NO Apple Macs for business

DELL INSPIRON 13, 14 & 15

- Screen Size: 13, 14 & 15 in
- Weight: 2.74 - 4.00 lbs
- Price: \$700 - \$1,200



MICROSOFT SURFACE PRO 7

- Screen: 12.3 in
- Weight: 1.70 lbs
- Price: \$1,249 * (Sale price)



* Price includes the cost of the Type Cover (\$199.99)

MICROSOFT SURFACE LAPTOP 3

- Screen: 13.5 / 15 in
- Weight: 2.76 lbs
- Price: \$1,199 (Sale price)





PHONE PICKS

- Apple iPhone 11 & 11 Pro
- Samsung Galaxy S10
- Google Pixel 4

An abstract graphic on the left side of the slide, consisting of a network of thin, light-blue lines and small circles, resembling a circuit board or a neural network. The lines are vertical and horizontal, with some diagonal connections, and the circles are placed at various points along these lines.

SOME THOUGHTS FOR 2020

PLEASE READ SLOWLY

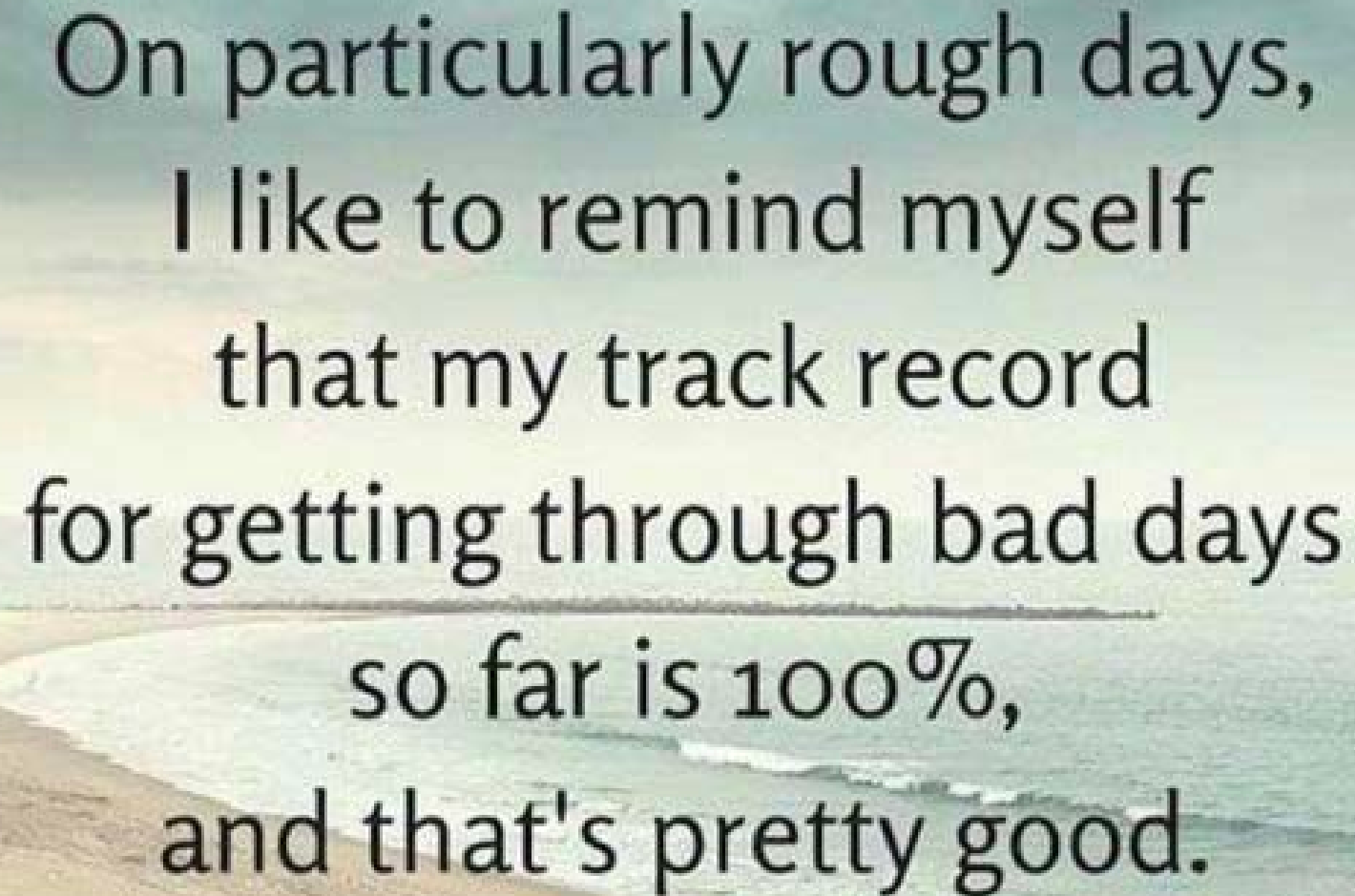
If you have **food** in your fridge, **clothes** on your body, a **roof** over your head, and a place to **sleep**, you're richer than **75%** of the **entire world**.

If you have **money** in your wallet, and can go **anywhere** you want, you are among **18%** of worlds **most wealthy** people.

If you are **alive** today and **healthy**, you are more blessed than the **millions** of people who will not survive this week and **die**.

If you can actually **READ** and **UNDERSTAND** this message, you are more fortunate than the **3 BILLION** people in the world who are blind, deaf or illiterate.

Life is not about complaining.
Life is about thousands of other reasons to be grateful and happy.

A photograph of a beach with waves crashing onto the shore. The sky is overcast and grey, and the water is a dark, choppy green. The sand is light brown and wet. The text is overlaid on the image in a black, sans-serif font.

On particularly rough days,
I like to remind myself
that my track record
for getting through bad days
so far is 100%,
and that's pretty good.



QUESTIONS