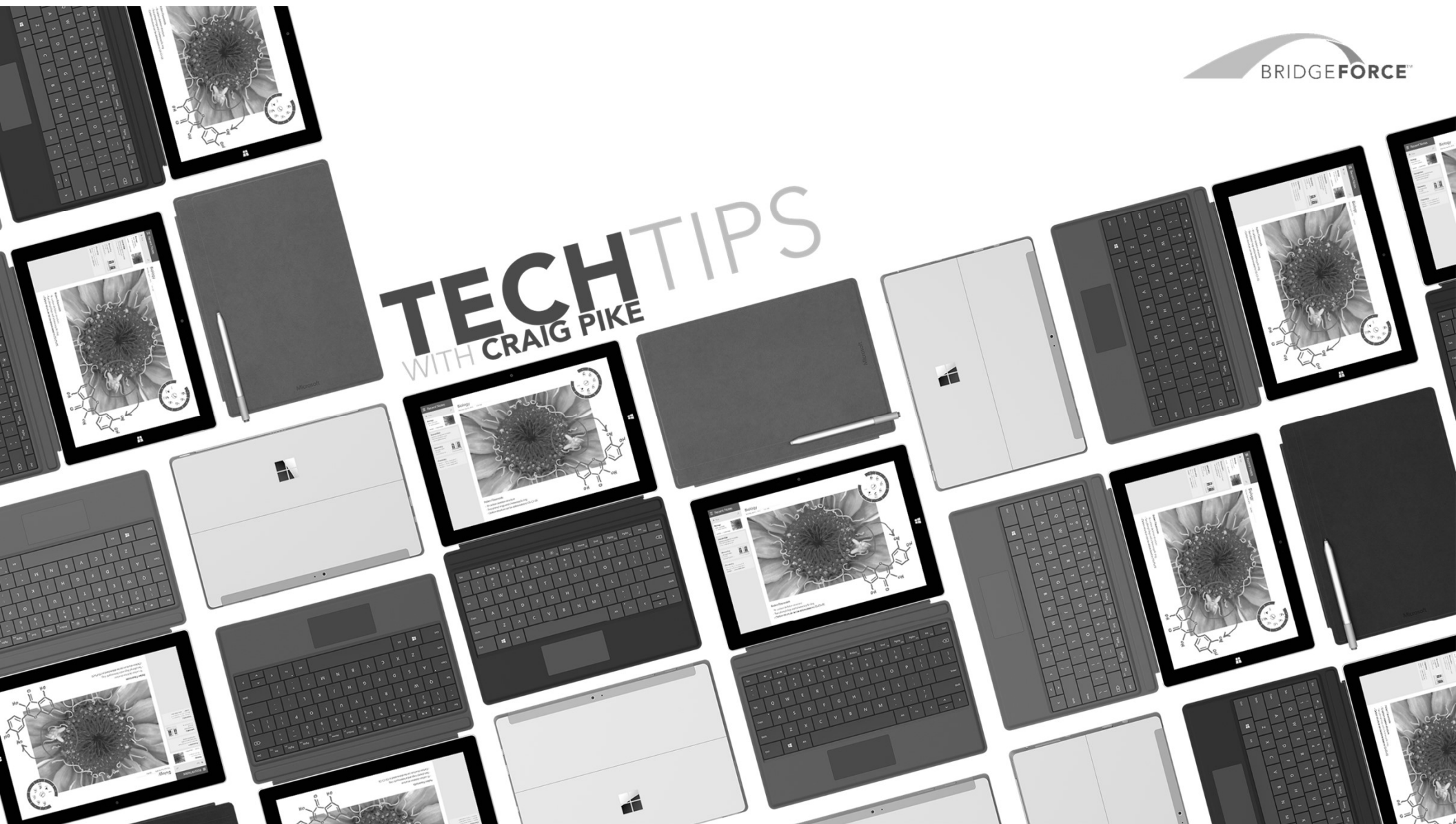


TECH TIPS

WITH CRAIG PIKE



Agenda

- Nest + Nest Protect + Nest Cam
- Google OnHub
- Connect Remotely
- Advising Your Clients
- Click This, Not That
- Device Picks

Nest + Nest Protect + Nest Cam

PROTECT YOUR HOME / OFFICE

Protect your home / office



+



+



Nest Thermostat

- Set the temp via phone
- Knows when you're home
- Monthly usage reports



Nest Protect

- Smoke / fire detection
- Carbon monoxide detection
- Nest thermostat integration
 - Home / away
 - CO kills furnace



Nest Cam

- Movement detection
- Cloud video storage
- Listen and speak
- Nest thermostat integration
 - Home / away



Add it all up

- Convenience
- Safety
- Security
- Peace of mind



Goolge OnHub

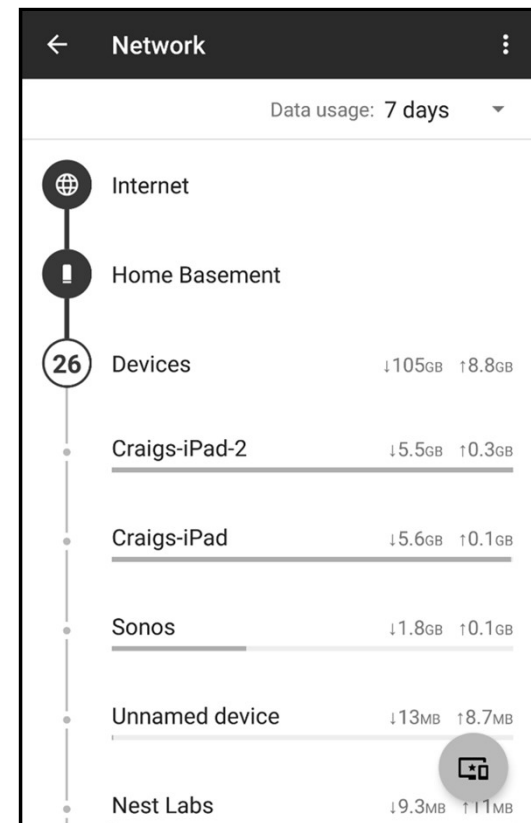
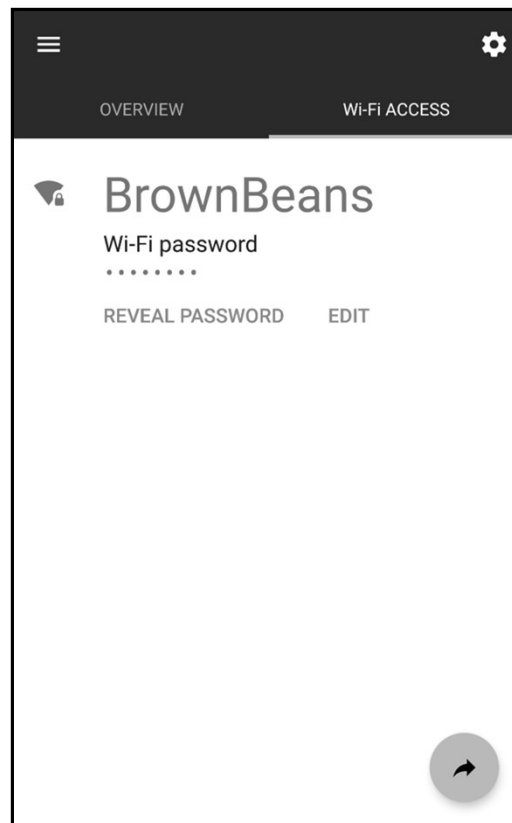
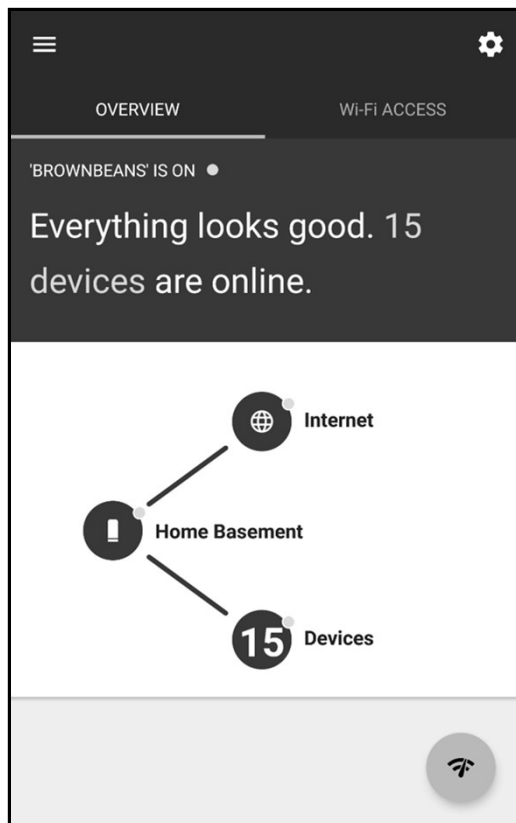
A NEW WAY TO WIFI

Google OnHub

- Fast Wi-Fi
- Incredible coverage
- Smart
- Speaks human
- Controlled via app
- \$270



Google OnHub App





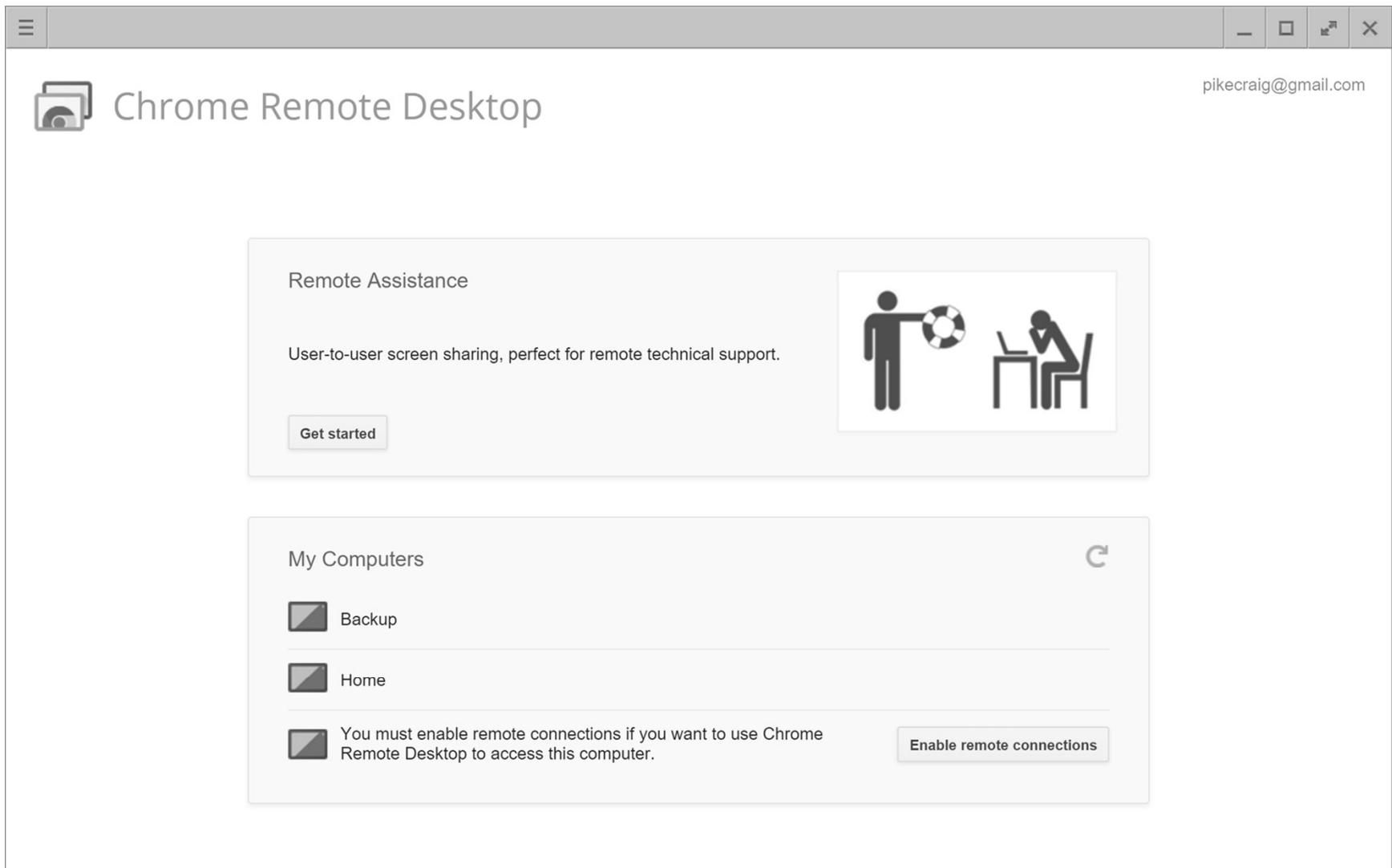
Connect Remotely

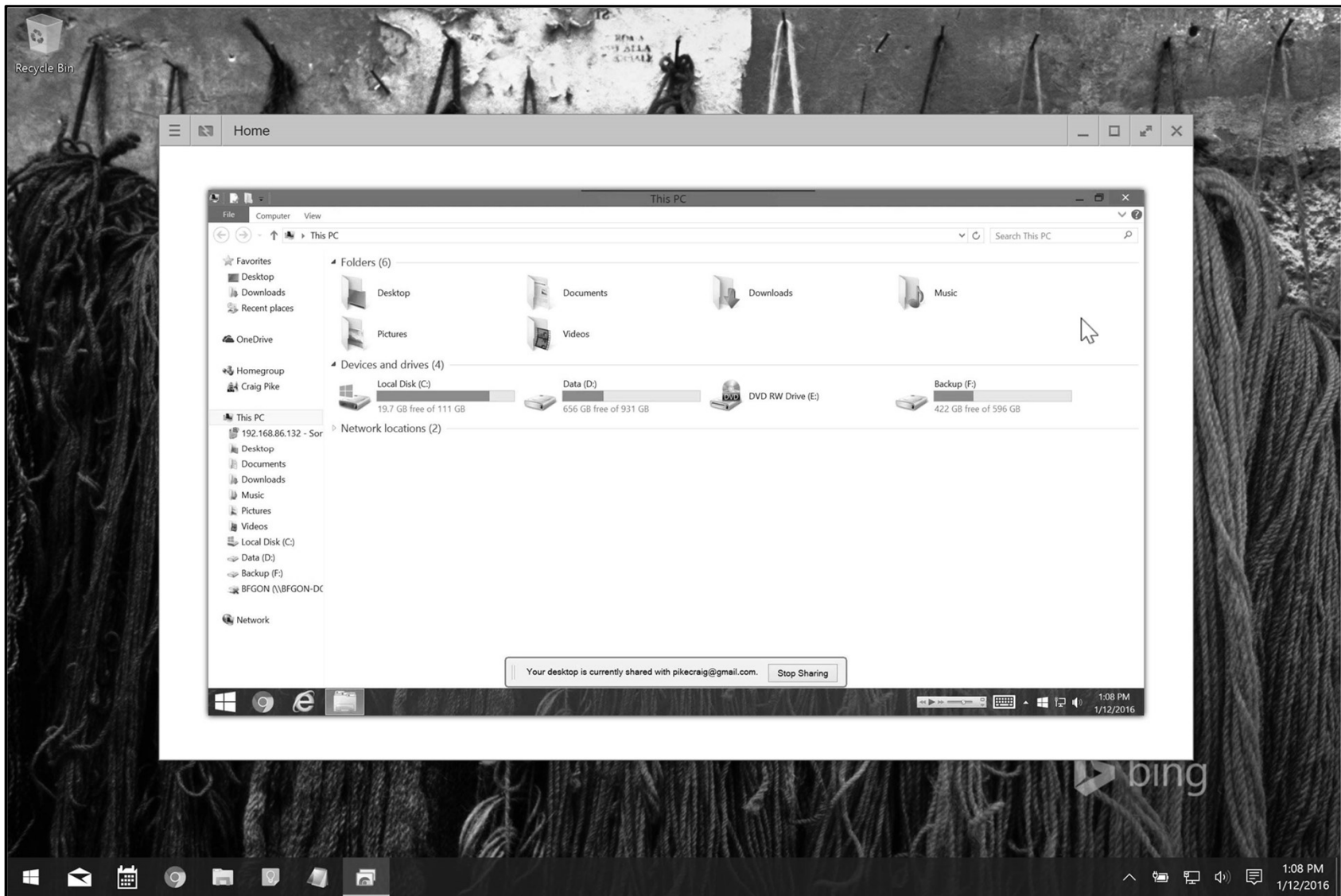
ALWAYS HAVE ACCESS TO WHAT'S IMPORTANT

Connect Remotely

- Google Chrome + Chrome Remote Desktop
- Remotely access your computer from:
 - Another computer
 - Your phone
- Locate files, access CRM
- Android and iOS apps







Advising your clients

TECHNOLOGICALLY SPEAKING

Advising your clients on tech

- Family and friends
 - Use what they use
 - Compatibility
 - Support
- Buy from the Microsoft Store or the Apple Store
- The Nest Family
- Google OnHub



Family and friends

- Use what they use
 - They can offer tips
 - Better compatibility (FaceTime, etc.)
- Share experiences
 - A great way to learn
- First line of support
 - Questions? They probably have the answers.

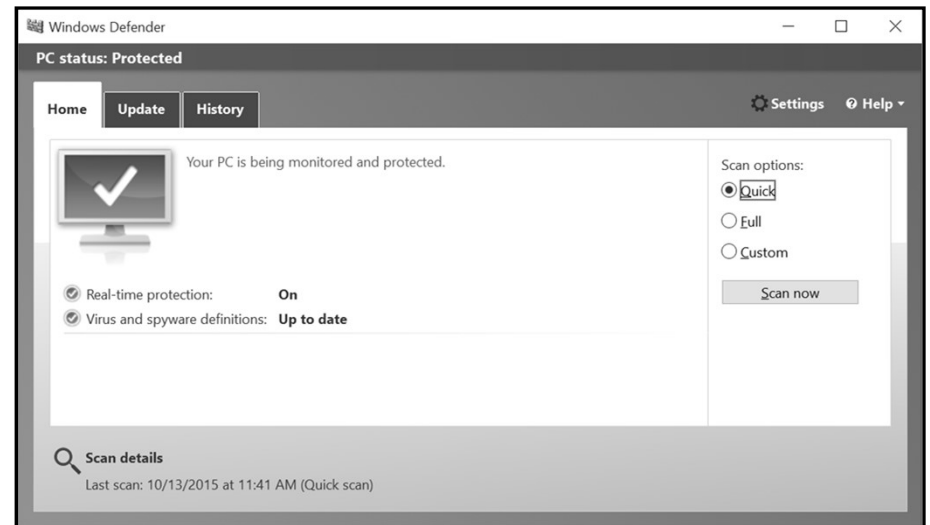


Click This, Not That

KEEPING YOUR COMPUTER SAFE

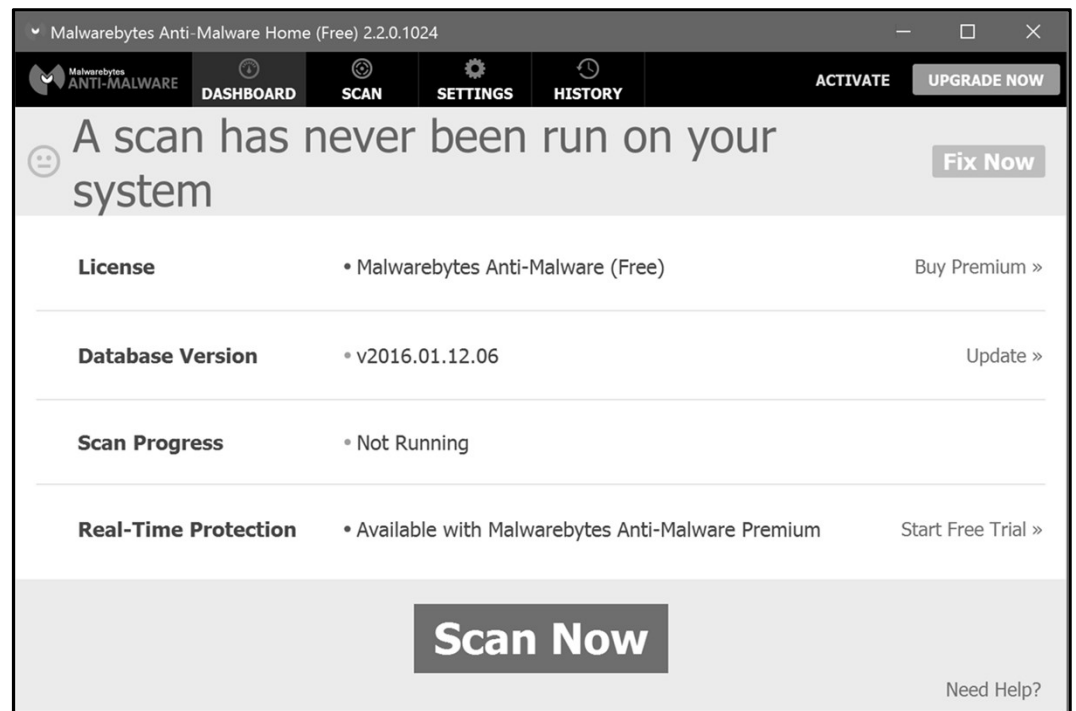
Click This, Not That

- Use a modern operating system
 - Windows 7, 8 or 10
- Use Microsoft Security Essentials / Windows Defender
 - Pre-installed on Windows 8 & 10
 - Windows 7: Google “Microsoft Security Essentials”



Click This, Not That

- Use Malwarebytes
 - Anti-Malware Free for Home
 - Premium: US \$24.94 / year / PC
- Free vs Premium
 - Always-on protection
 - Malicious website blocking
 - Auto updates and scans



Click This, Not That

- Be careful what you click
- Slow down and read
- No kids allowed
- Go legit (TV shows, movies, etc.)
- Only buy from the Microsoft Store
- If in doubt, don't
 - Who cares about cats in pajamas?!!!



What to do if it happens

- Change your computer's password
- Scan with the Microsoft Safety Scanner
- Take your computer to the Microsoft Store
- More information:
 - <http://www.microsoft.com/security/online-privacy/avoid-phone-scams.aspx>
or Google, "Avoid tech support phone scams"

Device Picks

WHAT SHOULD YOU BUY?

Laptops

- Buy from the Microsoft Store
 - Online: www.microsoftstore.com
 - In Person: Square One, Eaton Centre or Yorkdale Mall
- Do **NOT** buy from:
 - BestBuy
 - Staples
 - Walmart
 - Etc.



Microsoft vs Everyone Else



After 30 days without Signature



After 30 days with Signature

Dell Inspiron 15

- 15.6 inch touch display
- 8 hour battery rating
- 5.25 lbs
- \$564



* Taxes included

Dell Inspiron 13

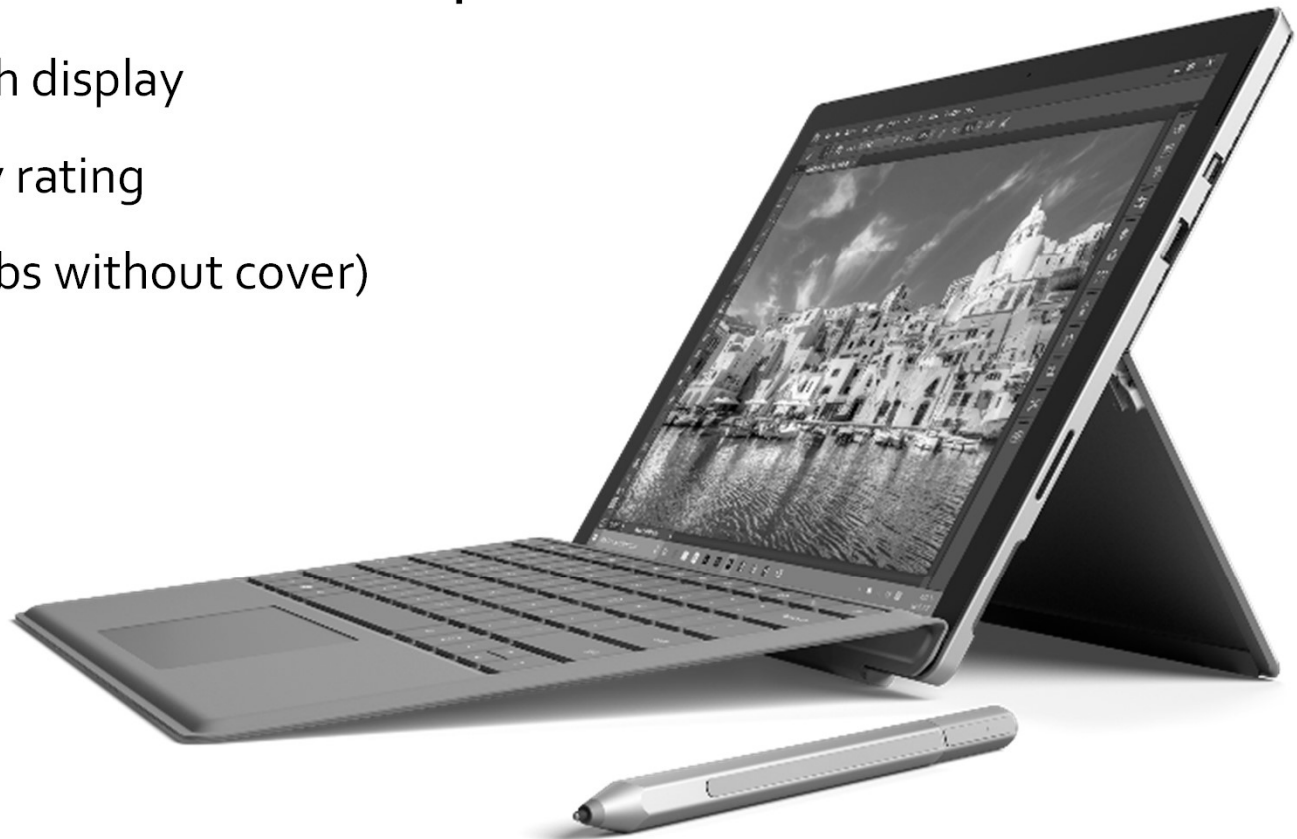
- 13.3 inch touch display
- 6 hour battery rating
- 3.66 lbs
- \$960



* Taxes included

Microsoft Surface Pro 4

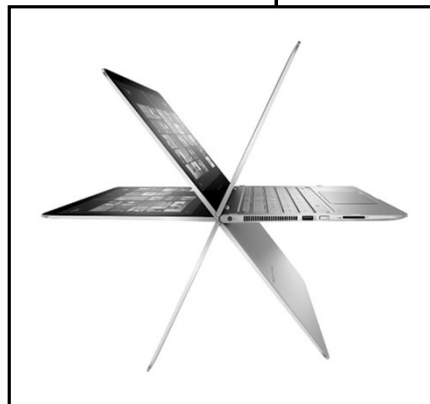
- 12.3 inch touch display
- 9 hour battery rating
- 2.38 lbs (1.73 lbs without cover)
- \$1,450*



* Taxes included

HP Spectre x360

- 13.3 inch touch display
- 12 hour battery rating
- 3.26 lbs
- \$1,469*



* Taxes included

Phones

THE GOOD, THE BAD AND THE BLACKBER... ER... I MEAN UGLY

Apple iPhone 6s & 6s Plus

iPhone 6s

- 4.7 inch display, 64 GB
- 6s - \$530 / \$1,030 (plan / unlocked)
- 6 - \$400 / \$900 (plan / unlocked)

iPhone 6s Plus

- 5.5 inch display, 64 GB
- 6s + - \$660 / \$1,160 (plan / unlocked)
- 6 + - \$530 / \$1,030 (plan / unlocked)



Google Nexus 5X & 6P

Nexus 5X

- 5.2 inch display, 32 GB
- \$130 / \$500 (plan / unlocked)

Nexus 6P

- 5.5 inch display, 32 GB
- \$200 / \$700 (plan / unlocked)



BlackBerry Priv

- 5.4 inch display, 32 GB
- Runs Android not BBOS
- \$400 / \$800 (plan / unlocked)



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TECH TIPS

WITH CRAIG PIKE

