

New Procedure for Validating the Representative's License and Liability Insurance

Compensation January 15, 2018

Before accepting a transaction, Desjardins Insurance is required to ensure that the representative's license and liability insurance are valid. Starting January 22, 2018, any new insurance application submitted to the New Business sector will automatically be validated by our systems.

If your license or liability insurance is expired in our systems, **the transaction will be rejected**. To prevent this from happening, along with the resulting additional processing delays, please ensure that your license and liability insurance are always valid when you submit your insurance applications.

Also, all pre-code requests must now be submitted by email to compensation@dfs.ca, including the valid license and insurance. Without these documents, any new business submitted will be rejected.

Reminder: procedure for sending your renewal documents

Give your renewal to your financial centre coordinator who will forward it to us so that we can update your file. You can also send it directly to our department at licensing@dfs.ca.

Questions?

Contact us by phone at 1-877-877-2172 or by email at compensation@dfs.ca.

Business Solutions and Compensation